



**WARRANTY  
TERMS & CONDITIONS**



**PEUGEOT**

**WARRANTY TERMS & CONDITIONS**

## **A WORD FROM PEUGEOT AUTOMOBILES AUSTRALIA**

We welcome you to the PEUGEOT family, part of one of the world's largest automotive groups. PEUGEOT Automobiles Australia is well aware of the importance of providing you with total care and security, so your investment is protected. Our 'PEUGEOT CARE' program is designed to meet this objective.

Authorised PEUGEOT Dealers are trained and equipped to service and maintain your vehicle efficiently and economically in accordance with PEUGEOT guidelines using genuine replacement parts. By following the manufacturers recommendations your PEUGEOT will remain safe and reliable for years to come.

The PEUGEOT Automobiles Australia management and staff wish you many years of enjoyable motoring.



## GENERAL INFORMATION

This book provides information about your vehicle that is related to Australian specific content and compliance with the Australian Design Rules.

This Australian supplement is to be used in conjunction with the Vehicle Handbook, the **ScanMyPeugeot App** and PEUGEOT Automobiles Australia website - [www.peugeot.com.au](http://www.peugeot.com.au) - for complete vehicle operation.

The vehicle specification may vary according to market requirements.

The manufacturer reserves the right to alter specifications with or without notice at any time. The policy of constant product improvement by the manufacturer may involve minor or major changes to the vehicle specification.

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PEUGEOT

## YOUR PEUGEOT WARRANTY

### **5 YEARS/UNLIMITED KILOMETRES** (Passenger Vehicles) or **5 YEARS/200,000 KILOMETRES\*** (Light Commercial Vehicles or LCV)

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The PEUGEOT New Vehicle Warranty is in addition to the rights and remedies that consumers may have under the Competition and Consumer Act 2010 and other applicable Commonwealth, State and Territory legislation. The warranty does not affect those guaranties, rights or remedies, except to the extent that their application may lawfully be excluded or limited. All other warranties are hereby expressly negated and excluded.

Should any part of the vehicle require repair or replacement as a result of a manufacturing or material defect within the manufacturer's warranty period, the part will be repaired or replaced free of charge by an authorised PEUGEOT dealer, regardless of any change of ownership during the period covered. Any part so repaired or replaced will benefit from these arrangements for the balance of the period applicable to the vehicle. Any repair to your vehicle may be carried out using new parts or standard exchange parts at the sole discretion of the manufacturer, PEUGEOT Automobiles Australia or authorised PEUGEOT dealer.

The warranty start date is shown on the Owner and Vehicle Identification page of this handbook.

Under normal circumstances, no responsibility will be accepted under the Manufacturer's Warranty for the replacement or repair of a part, to the extent to which it was caused by the direct result of wear and tear, misuse or neglect, accidents, fire, theft, racing or rallying, fitting of non-genuine parts and alterations to vehicle specifications without the manufacturers' consent.

\* Whichever occurs first.



Please note that work carried out under the Manufacturer's warranty does not extend the warranty. In particular, the replacement of a part during work carried out within the warranty period does not extend the part's warranty. The Manufacturer's warranty that covers the replaced part expires on the date of expiry of the vehicle's warranty. Parts replaced under the Manufacturer's warranty become the property of the vehicle manufacturer.

## **MANUFACTURER'S WARRANTY EXCLUSIONS**

- Items replaced during normal service and maintenance operations and which are subject to wear. These items include, but are not limited to, light bulbs, oils and lubricants, oil filters, fuel filters, spark plugs, drive belts, wiper blades or inserts, brake pads, linings or disc rotors, shock absorbers, tyres and clutch. These parts will only be replaced free of charge if there is a manufacturing or material defect.
- Adjustments which may be needed from time to time and depend upon the way in which the car is operated, ie: clutch and brake adjustment, wheel alignment and balancing, head-light alignment and door-lock adjustment.
- Vibrations and noises related to the normal operation of the vehicle.
- Deterioration such as discolouration, alteration or deformation of parts due to normal ageing.
- Damage caused by the use of fluid, parts or accessories which are not genuine PEUGEOT parts, as well as the use of unsuitable or poor-quality fuels and the use of any additive not recommended by PEUGEOT Automobiles Australia.
- Damage caused by natural phenomena; hail, flooding, lightning, storms or other atmospheric hazards, as well as damage caused by accidents, fire or theft.
- Damage resulting from repairs, conversions or modifications incorrectly carried out by companies not approved by the manufacturer, as well as the consequences of fitting accessories which are not approved by PEUGEOT Automobiles Australia.



- The warranty does not cover any consequential expenses beyond the warranty repair of the car itself. If expenses are incurred in relation to making a claim, you may detail your request, in writing, to your authorised PEUGEOT dealer or PEUGEOT Automobiles Australia.
- If the vehicle is a passenger vehicle, it will not be covered by this warranty where it has been used for driver instruction, a carrier for reward including courier vehicle, hire or rental vehicle, or a police or emergency vehicle.
- The PEUGEOT owner is responsible for having scheduled services and inspections carried out in accordance with the manufacturer's recommendations, maintenance of body, trim and paintwork, and tyre replacement. These are not covered under warranty.

As soon as any fault is detected, your vehicle must be promptly presented to an authorised PEUGEOT dealer for the defect to be remedied. This has the aim of preserving your safety and that of your passengers as well as preventing the fault from worsening. As such, you are also obliged to respond to any request from an authorised repairer or PEUGEOT Automobiles Australia to have any factory campaigns carried out.

## **ASIA, INDIAN & PACIFIC OCEAN**

PEUGEOT Warranties apply providing your vehicle remains registered and driven within the following countries: Australia, Bangladesh, Brunei, Cambodia, South Korea, Fiji, Hong Kong, Indonesia, Japan, Malaysia, Mauritius, New Zealand, Seychelles, Singapore, Sri Lanka, Taiwan, Thailand, Vietnam.

Use of your vehicle in the Territory of the United States of America and Canada may not be covered by these Warranties as Automobiles PEUGEOT does not have any aftersales service in these countries.



PEUGEOT

## 3 YEAR PAINTWORK WARRANTY

All PEUGEOT vehicles are guaranteed by the manufacturer against any defect in the original paintwork for a period of three years from the warranty start date, as entered in the Owner and Vehicle Information page of this handbook.

The Paintwork Warranty covers the total or partial rework of the paintwork, which in the opinion of the manufacturer or their representatives, is defective according to the manufacturer's standards.

The Paintwork Warranty applies subject to the express condition that your vehicle has always been maintained in accordance with the manufacturer's schedule and that the repair of any damage has been carried out in strict compliance with the manufacturer's standards.

### **THE 3 YEAR PAINTWORK WARRANTY DOES NOT COVER:**

- Damage to the paintwork attributable to the environment, e.g, airborne deposits whether animal, vegetable or chemical, sand, salt, stone chips, scratches, damage by natural elements such as hailstorms, floods and other external factors (whether or not due to an accident).
- Damage due to the negligence of the driver, as a result of a failure to maintain the bodywork strictly in accordance with the manufacturer's recommendations at the time or distance intervals specified, or if any damage to the vehicle has not been rectified promptly.
- Damage resulting from repairs, conversions or modifications carried out by companies not approved by the manufacturer.
- Damage resulting from incidents not covered by the New Vehicle Warranty.

In the case of a change of ownership, subsequent owners will benefit from the remaining part of the Paintwork Protection Warranty (three years) from the date entered on the Owner and Vehicle Information page of this handbook, provided that each previous owner has followed the above conditions.



## **12 YEARS** (Passenger Vehicles) or **5 YEARS** (Light Commercial Vehicles or LCV)

PEUGEOT vehicles are guaranteed by the manufacturer against perforation of the bodywork due to rust-through corrosion of the body panels from the inside of box sections that are not accessible from the exterior.

This Anti-Perforation Protection is valid from the warranty start date entered on the Owner and Vehicle Identification page within this handbook as supplied with the vehicle for a period of twelve years for Passenger Vehicles and five years for LCV.

The Anti-Perforation Warranty covers the repair or replacement of parts of the bodywork in which rust-through perforation occurs due to corrosion and which are accepted as defective by the manufacturer or their representatives, together with the resulting labour costs, provided that:

- The owner maintains the specified Anti-Perforation inspection at the intervals outlined in the '**Anti-Perforation Inspection Record**' section of this handbook.
- Any necessary rectification work found during an inspection has been carried out strictly in accordance with the manufacturer's recommendations within two months of the date of inspection.
- Any body repairs to the vehicle have been carried out strictly in accordance with the manufacturer's recommendations and any new parts or components fitted to the vehicle have been protected against corrosion in accordance with the manufacturer's recommendations.
- Any damage due to external causes is recorded in the '**Anti-Perforation Repair Record**' located within the Warranty & Service Information Handbook.

In the case of a change of ownership, subsequent owners will benefit from the remaining period of the anti-perforation warranty, provided that each previous owner has followed the above conditions of application.



**THE ANTI-PERFORATION WARRANTY DOES NOT COVER:**

- Damage which has occurred due to the negligence of the driver or as a result of a failure to maintain the bodywork strictly in accordance with the manufacturer's recommendations.
- Damage resulting from incidents not covered by the New Vehicle Warranty as outlined within this handbook.
- Consequences of the deterioration of corrosion protection products caused by additional treatment not specified by the manufacturer.
- Corrosion perforation due to external influences including (but not limited to) stone chips, accident damage, atmospheric pollution, battery acid or lack of proper owner maintenance.
- Corrosion resulting from the fitting of parts or accessories not approved by the manufacturer and/or fitted otherwise than in accordance with the manufacturer's recommendations.
- conversions applied to basic vehicles nor any additional load-carrying body.
- Damage/corrosion to road wheels, exhaust, chromed parts, hood frame and mechanical components not forming an integral part of the bodywork.



## ANTI-PERFORATION INSPECTIONS

The Anti-Perforation Warranty plan consists of four periodic inspection visits at (for Passenger Cars - 4, 6, 8 and 10 years and for LCV - 2 and 4 years) from the new vehicle warranty start date. The Anti-Perforation inspections are provided free of charge by your authorised PEUGEOT dealer. Please ensure that the vehicle has been washed before presenting for inspection. The inspections involve the following operations:

### VISUAL INSPECTION OF THE CONDITION OF THE BODYWORK

- Vehicle on the ground with appropriate lighting
- Operation carried out within a perimeter of 1.5m around the vehicle

### VISUAL INSPECTION OF THE CONDITION OF THE UNDERBODY – VEHICLE ON HOIST

- Wheel arches
- Floor
- Body sills and side members
- Chassis rails
- Engine sub-frame
- Body closing panels
- Accesses: side door hinges, A post and door sill, bonnet, boot, B/C post
- Lighting by inspection lamp, if necessary, metal brush to remove mud
- Engine sub-frame

### VISUAL INSPECTION OF THE CONDITION OF THE BODYWORK FROM THE OUTSIDE WITH THE BONNET OPEN

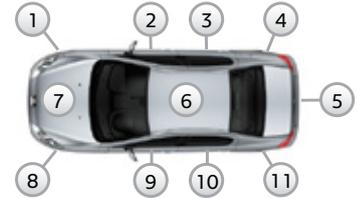
NB: No stripping of the doors, bonnet or roof.



ANTI-PERFORATION INSPECTION RECORD

INSPECTIONS TO BE CARRIED OUT	1st INSPECTION	2nd INSPECTION
Non-Commercial Vehicles	After 4 years	After 6 years
Commercial Vehicles	After 2 years	After 4 Years

Presentation of inspection coupons, duly completed by the repairer who carried out the inspection, will be required for all claims under the Anti-Perforation Warranty.



1st INSPECTION

Date: \_\_\_\_\_ Mileage: \_\_\_\_\_

Protection work envisaged: Yes  No

Repairs recommended to customer:

REPORT \_\_\_\_\_ Repair Order No: \_\_\_\_\_

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

STAMP OF REPAIRER

Next periodic maintenance: \_\_\_\_\_

2nd INSPECTION

Date: \_\_\_\_\_ Mileage: \_\_\_\_\_

Protection work envisaged: Yes  No

Repairs recommended to customer:

REPORT \_\_\_\_\_ Repair Order No: \_\_\_\_\_

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

STAMP OF REPAIRER

Next periodic maintenance: \_\_\_\_\_

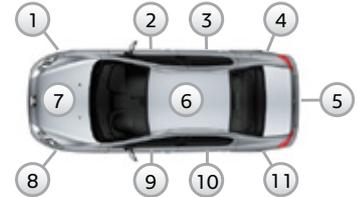


ANTI-PERFORATION INSPECTION RECORD

INSPECTIONS TO BE CARRIED OUT	3rd INSPECTION	4th INSPECTION
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All vehicles (ex. commercial)	After 8 years	After 10 years
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Presentation of inspection coupons, duly completed by the repairer who carried out the inspection, will be required for all claims under the Anti-Perforation Warranty.



3rd INSPECTION

Date: \_\_\_\_\_ Mileage: \_\_\_\_\_

Protection work envisaged: Yes  No

Repairs recommended to customer:

REPORT \_\_\_\_\_ Repair Order No: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

STAMP OF REPAIRER \_\_\_\_\_

Next periodic maintenance: \_\_\_\_\_

4th INSPECTION

Date: \_\_\_\_\_ Mileage: \_\_\_\_\_

Protection work envisaged: Yes  No

Repairs recommended to customer:

REPORT \_\_\_\_\_ Repair Order No: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

STAMP OF REPAIRER \_\_\_\_\_

Next periodic maintenance: \_\_\_\_\_



PEUGEOT

PEUGEOT ROADSIDE ASSIST 1800 643 998

PEUGEOT Roadside Assist has been designed to give you total peace of mind. You can drive your PEUGEOT with the security of knowing that one phone call delivers help Australia-wide, at any time of the day or night.

Every new PEUGEOT is delivered with PEUGEOT Roadside Assist. This roadside service provides coverage for 5 years/unlimited kms for passenger vehicles or 5 years/200,000kms (whichever occurs first) for LCV covering the complete period of your New Vehicle Warranty.



Wherever and whenever you need assistance, help is only one call away on our **National Toll Free Line 1800 643 998**, 24 hours per day, 365 days a year.

### Do not leave your vehicle unattended

If you need to leave your vehicle unattended, please call PEUGEOT Roadside Assist for any update and possible re-scheduling of the callout. Should PEUGEOT Roadside Assist arrive at your car and it is unattended, work cannot be carried out and subsequent callouts to the breakdown scene may be at your cost.

### Safety First

If your vehicle is not completely off the road, or is parked in a potentially hazardous location, please turn on your hazard lights. It may also be safer for vehicle occupants to wait in a safe place outside of the vehicle. You'll need to evaluate the situation for yourself, with the safety of you and your passengers in mind.

For further details on PEUGEOT Roadside Assist, visit our website:  
[www.peugeot.com.au/aftersales-services/roadside-assist/](http://www.peugeot.com.au/aftersales-services/roadside-assist/)



## **DATE OF MANUFACTURE INFORMATION**

Date of manufacture hereinafter called the '**Build Date**' is the calendar month and year in which the body shell and power train sub-assemblies are joined and the vehicle is driven or moved from the production line. The vehicle has its '**Build Date**' displayed on a label located on the flat surface on the inside of the drivers or passenger's door frame.

## **DATE OF COMPLIANCE**

The '**Date of Compliance**' is the calendar month and year in which the Compliance Label is affixed to the vehicle by the manufacturer or its representative, denoting its manufacturing compliance with the Motor Vehicle Standards Act 1989. The Compliance Plate is located on the boot floor, lower 'B' pillar area or in the engine compartment.

## **MANUFACTURER'S WARRANTY START DATE**

The '**Manufacturer's Warranty Start Date**' is the calendar day, month and year in which the vehicle is first delivered or registered. The '**Manufacturer's Warranty Start Date**' is recorded in the front of this handbook in the '**Owner and Vehicle Identification**' area.